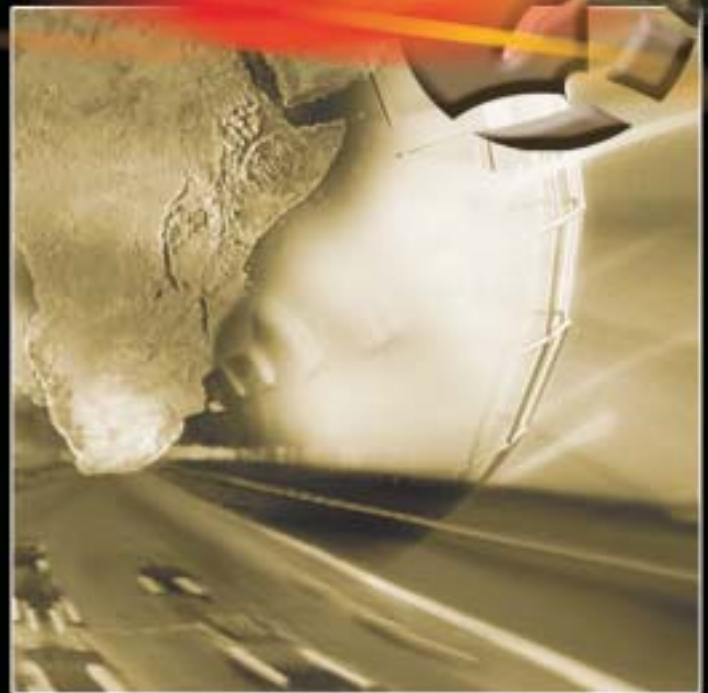


CONGRESS GUIDE

XXIInd PIARC WORLD ROAD CONGRESS



19 - 25 OCTOBER 2003

INTERNATIONAL CONVENTION CENTRE
SOUTH AFRICA





SOUTH AFRICA

WELCOME TO SOUTH AFRICA

Welcome to sunny South Africa - home of the Big Five, tropical coastal forests, dramatic mountains and scenic winelands. The harbour city of Durban, the host city of the XXIIInd PIARC World Road Congress, offers a variety of attractions guaranteed to suit every taste. We hope that the Congress programme, as well as the social events, will be both informative and fulfilling. We are sure that you will take home some wonderful memories of the Congress and South Africa. We look forward to seeing you in our country again soon!

This guide contains important information on the arrangements for the Congress. We highly recommend that you read the guide and familiarise yourself with its contents, so that you may be assured of an enjoyable and successful Congress.

THE CONGRESS AND EXHIBITION VENUE

The XXIIInd PIARC World Road Congress will be held at the International Convention Centre (ICC) and the Exhibition will be held at the Durban Exhibition Centre (DEC), Durban, South Africa.

The ICC and DEC are situated in the City of Durban. The Port of Durban is the largest in Africa and 44th largest in the world. Durban is situated on South Africa's spectacular East Coast.

Centrally located and just fifteen minutes from Durban International Airport, the ICC and DEC are only minutes from world-renowned hotels and beaches.

TRANSPORT

Shuttle service between Hotels and ICC/DEC

Registered delegates, accompanying persons and exhibitors may make use of the complimentary shuttle service, which will operate between the official Congress hotels and the ICC/DEC from Thursday 16 October through to Saturday 25 October 2003.

This service will also be available for the Social Events, Accompanying Persons Programme and Technical Tours.

A detailed shuttle service timetable will be available on all shuttles and at official Congress hotels. Please refer to the pullout map at the back of this publication to see the routes. Official Congress shuttles will display the Congress logo.



Walking to the Congress and Exhibition venues

Should you wish to take advantage of the good weather conditions and walk to your hotel or to the Congress and Exhibition venues, please use the recommended walking routes, as indicated in the map enclosed at the back of this publication.

Read the safety leaflet, included in your Congress Bag, when choosing to walk.



Other Ground Transport / Taxis

Should you have additional transport needs, it is recommended that taxi operators accredited by the Durban Metro Police be used. They are easily identifiable, since their vehicles bear the logo shown above. Please enquire at the Information Desk at the ICC, or ask your hotel for further assistance in this regard.

FWR (transport coordinator) may also be approached to assist with transport requirements. A transport desk will be located on the ground floor of the ICC.

CONGRESS INFORMATION

Getting around at the Congress and Exhibition Centres

Location maps are situated at strategic points throughout the ICC and the DEC for ease of reference.

All Main and Additional Sessions will take place at the ICC.

The Exhibition will take place at the DEC across Walnut Road from the ICC. Direct access can be gained through the ICC concourse exit on the ground floor - the walkway is clearly marked.

Please refer to the pullout map at the back of this publication.

PIARC - PRE-PROCEEDING CD

Delegates that have registered after 30 June 2003 may collect their "Pre-proceedings of XXII PIARC WORLD ROAD CONGRESS" - CD from the "PIARC - Pre-proceedings CD" Desk situated at the ground floor of the ICC.

TECHNICAL TOURS

Technical Tour participation must be confirmed at the Technical Tour Desk before Monday, 20 October 2003.

LANGUAGES

The official languages of the Congress are English, French, Spanish and Portuguese.

Simultaneous Interpretation

Simultaneous interpretation services will be offered at all Plenary Sessions, Special Sessions, Strategic Direction Sessions, Technical Committee Sessions and some Additional Sessions. The interpretation services available at each session are indicated in the technical programme.

Interpretation Receivers

Where interpretation services are available, interpretation receivers will be available at the entrance of each Session room, at the beginning of each respective session.

Chairpersons and Speakers Protocol

Chairpersons and Speakers are encouraged use the Speakers' Preparation Room to finalize their presentations.

Chairpersons and Speakers at Sessions will be required to present their presentations, in the required format as set out in the "Durban Handbook", at the Testing Room, **no later than a full day before the presentation is due.**

Technicians will be available for technical assistance in the Speakers' Preparation, Testing and Session rooms from 16 October 2003, to brief all Chairpersons and Speakers.

Presentations will be electronically uploaded from a central control room and electronically sent to the relevant session room. Chairpersons and Speakers will not be able to load electronic presentations onto their personal computers for use in the session rooms.

Chairpersons and Speakers are requested to adhere to the timelines and time frames set for the sessions and the submission of their presentations.

The Speakers' Preparation and Testing rooms are located on the ground floor of the ICC as indicated in the location map at the back of this publication.



MESSAGING SYSTEM

A messaging service will be available at the Message Desks on the ground floor of the ICC for delegates, accompanying persons and exhibitors. Please check for messages on a daily basis, as these will be removed every 24 hours.



MOBILE PHONES FOR HIRE

Mobile phones will be available for hire at the Congress. The Mobile Phone Desk will be located on the ground floor of the ICC.

Mobile Phone Desk operating times

Thursday, 16 October 2003 – Friday, 24 October 2003
from 07:30 to 17:30,
and Saturday, 25 October 2003 from 08:00 to 13:30.



BUSINESS CENTRE

The Business Centre will be located on the upper level of the ICC.

The Business Centre will be equipped with:

- o Computers
- o Printers
- o Connections for notebooks
- o Fax machines
- o Telephones, and
- o Photocopiers

All computers in the Centre will be networked using WIN 2000 and will connect to the Internet through an ISDN connection.

The computers will be loaded with the latest version of Microsoft Office applications including Word, Excel, Outlook, Explorer and PowerPoint.

The computers will be configured with a fixed dial-up and will allow full Internet browsing and web-based email.

Operation of the Business Centre

Each delegate will be issued with a credit card-sized paper card with a unique pre-printed code corresponding to a list of valid numbers stored on the network. The cards will be issued as part of the registration pack.

Each delegate will receive one hour of free access time on the system, for browsing the Internet or sending /receiving emails.

Additional time can be purchased by delegates at the Business Centre.

Support at the Business Centre

A qualified specialist will be available for assistance at all times.

Business Centre Operation times

Thursday, 16 October 2003 – Friday, 24 October 2003 from 07:30 to 17:30 and Saturday, 25 October 2003 from 08:00 to 10:30.



TEA AND COFFEE

Complimentary morning tea and coffee facilities will be set up at various points in the foyer areas of the ICC for the duration of the Congress.



FOOD AND BEVERAGES

Delegates, accompanying persons and exhibitors may purchase a variety of food and beverages, which will be located at designated areas of the ICC and the DEC during the Congress. Food and beverages are for the participants' own account.

Food and Beverage operating times

Thursday, 16 October 2003 – Saturday, 25 October 2003 from 08:00 – 14:30. Some snack outlets will be in operation daily until 18:00.



BUREAU DE CHANGE

The Rand is the currency in South Africa and can be purchased with foreign currency at the respective airports and all banks.

A branch of the First National Bank is located in the basement of the ICC, offering banking services and a bureau de change.

Bureau de Change operating times

Thursday, 16 October 2003 – Friday, 24 October 2003 from 07:30 – 17:30 and Saturday, 25 October 2003 from 08:30 – 14:00.



MEDICAL ASSISTANCE

A highly trained paramedic team will be available during the Congress. A medical centre is located on the ground floor of the ICC



DAILY BULLETIN

A daily bulletin, covering aspects of the Congress, will be distributed to delegates, accompanying persons and exhibitors on a daily basis. Please ensure that you obtain a copy as it contains important Congress announcements.



SMOKING AREAS

The ICC and DEC are non-smoking venues. Delegates will be able to smoke in **designated areas only**, i.e. on the coffee shop veranda or in the courtyards at the ICC.



TRAVEL CLINIC

A fully operational travel clinic is located in the basement of the ICC. Services used at the Travel Clinic are for the participants' own account.

Travel Clinic operating times

Thursday, 16 October 2003 – Friday, 24 October 2003 from 08:00 – 16:30 and Saturday, 25 October 2003 from 08:00 – 12:00



TRAVEL AND TOURS DESK

A fully operational travel and tours desk will be operational for the duration of the Congress on the ground floor of the ICC, where delegates will be assisted with flight re-confirmations, amendments and bookings for local tours. Documentation on post-Congress tours will also be available at the Travel and Tours Desk.

Travel and Tours Desk operating times

Thursday, 16 October 2003 – Friday, 24 October 2003 from 07:30 to 17:30 and Saturday, 25 October 2003 from 08:00 to 13:30.



PARKING FACILITIES AT ICC, DURBAN

Undercover parking for 660 cars and open parking for 440 cars is available at the ICC, Durban, at a fee. There are an

additional number of 2000 parking spaces in close proximity to the Centre.



HELP DESKS AT THE OFFICIAL CONGRESS HOTELS

For your convenience Help Desks will be situated at the official Congress hotels for assistance on Congress-related matters.

Help Desks at the Official Congress Hotels operating times

Thursday, 16 October 2003 – Friday, 24 October 2003 from 07:00 to 08:30 and from 17:00 to 19:00 and Saturday, 25 October 2003 from 08:00 – 10:30



INFORMATION DESK AT THE ICC

Enquiries on any aspect of the Congress may be made at the Information Desk, which is situated on the ground floor of the ICC.

Information Desk operating times

Thursday, 16 October 2003 – Friday, 24 October 2003 from 07:30 to 17:30



TRANSPORT DESK AT THE ICC

Information on Shuttle times may be obtained from the Transport Desk situated at the ICC.

Transport Desk operating times

Thursday, 16 October 2003 – Friday, 24 October from 07:30 to 17:30 and Saturday, 25 October 2003 from 08:00 to 14:00



DELEGATE LIST

A Delegate list will be available at the Information Desk during the Congress.



PIARC SHOWROOM

Facilities to view the contents of the Congress CD, the PIARC CD-Route and PIARC Website are available in the PIARC Showroom and PIARC National Committee Exhibition, situated in the Coast of Dreams area at the entrance of the DEC.

PIARC Showroom operating times

PIARC Terminology products will be demonstrated from 10.15 am to 11.45 am on Thursday 23rd October and Friday 24th October, at the PIARC Pavillion (Coast of Dreams) located at the entrance of the DEC.

Information on any additional demonstration will be provided on site.





POSTAL AND COURIER SERVICES

A postal service will be available at the ICC.



LOST AND FOUND DESK

Lost and Found items may be handed in or retrieved from the Lost and Found Desk situated at the ICC.

Lost and Found Desk operating times

Thursday, 16 October 2003 - Friday, 24 October 2003 from 07:30 to 17:30



INFORMATION DESK AT THE DEC

An Information Desk will be situated at the DEC for enquiries on aspects of the Congress and Exhibition.

The Information Desk for Exhibitors operating times

Tuesday, 21 October 2003 - Saturday, 25 October 2003 from 07:00 to 17:00

NAME BADGES

Delegates, accompanying persons and exhibitors must wear their delegate badges at all times, as the badges serve as passes for all Congress activities.

The preferred language spoken by the delegate, accompanying person or exhibitor is indicated by the relevant colour code placed on the name badges. The colour codes are as follows:

LANGUAGE	COLOUR CODE
English	Red
French	Blue
Spanish	Yellow
Portuguese	Green

Please note that strict access control will be enforced throughout. Congress Badges should be displayed at ALL times to gain access to the ICC / DEC and for making use of any of the facilities, including the shuttle service.



DAILY PROGRAMME

The daily programme will be displayed at various locations on the ground floor of the ICC and DEC for ease of reference.



SOUVENIRS

The official Congress golf shirt, as well as other Congress souvenirs, may be purchased at the souvenir desk on the ground floor of the ICC.

Souvenir desk operating times

Thursday, 16 October 2003 – Friday, 24 October 2003 from 07:30 to 17:30 and Saturday, 25 October 2003 from 08:00 to 13:30

Traditional South African crafters will be selling their beadwork outside the Coast of Dreams at the entrance of the DEC daily during Congress hours.



SECURITY ASSISTANCE

For any assistance and enquiries with regard to Security please report to the Information Desk for assistance.



INTERPRETATION SERVICES

For language assistance please report to the Information Desk.



GENERAL REPORTS

Copies of the General Report will be available outside the plenary hall after the Closing Ceremony on Saturday, 25 October 2003.



SOCIAL EVENTS

A number of exciting Social Events have been scheduled during the Congress.

Enquiries can be made at the Social Events Desk at the ICC upon registration for the Congress.

A limited number of additional social events vouchers for some social events will be on sale at the social events desk.

Access to Social Events

Registered Delegates & Accompanying Persons may gain access to Social Events by displaying their Congress Badge. No access will be granted to a Social Event if the participant's Congress Badge is not displayed.

Exhibitors may gain access to Social Events by displaying their Congress Badge and their Social Event voucher.

No access will be granted to a Social Event if both the Exhibitor's Congress Badge together with the Social Event voucher are not displayed.

Social Events Desk operating times

Thursday, 16 October 2003 – Friday, 24 October 2003 from 07:30 – 17:30

Social Programme at a Glance:

DATE	TIME	EVENT	VENUE	PARTICIPANTS	DRESS CODE
Saturday, 18 October	17:00	Early Bird Cocktails	ICC	All Delegates Accompanying Persons & Exhibitors	Smart Casual/ Traditional
Sunday, 19 October	to be seated at 15:30	Opening Ceremony	ICC	All Delegates Accompanying Persons & Exhibitors	Smart Casual/ Traditional
	17:30	Exhibition Opening	DEC		
	18:00	Welcoming Cocktail	DEC		
Wednesday, 22 October	to be seated at 18:45	Congress Dinner	ICC	All Delegates Accompanying Persons & Invited Guests only	Smart Casual/ Traditional
Saturday, 25 October	to be seated at 09:45	Closing Ceremony	ICC	All Delegates Accompanying Persons & Exhibitors	Smart Casual/ Traditional

Beverages during the Social Events:

Soft drinks, wine and beer will be complimentary. All other alcoholic beverages are for the attendees' own account.

“Discovering Durban” Desk

There are a number of free evenings during the course of the Congress. Durban boasts an exciting nightlife with many restaurants and theatres to choose from. “Discovering Durban” staff will gladly assist you with theatre or restaurant reservations.

“Discovering Durban” Desk operating times

Thursday, 16 October 2003 – Friday, 24 October 2003 from 07:30 to 17:30.



TECHNICAL PROGRAMME

Poster Session

Permanent posters will be displayed from Sunday 19 October to Friday, 24 October 2003. The aim is to provide delegates with an overview of the PIARC Technical Committees and their products. Each Technical Committee may present two posters.

Authors of individual papers accepted by Technical Committees may present their papers on a technical poster. Space will be made available for half a day. The poster displays will be situated at the DEC.

PROGRAMME AT A GLANCE

Please refer to the Technical Programme at a glance at the back of this publication.

Technical Tours

Date: Wednesday, 22 October 2003

Theme: South Africa, a Land of Contrasts: Developed versus the Developing

Your Technical Tour voucher will be issued during registration. Participation in the Technical Tour must be confirmed. Enquiries can be made at the Technical Tours Desk at the ICC before Monday, 20 October 2003.

Participation is limited and is based on a 'first come first served' basis. Activities have been arranged for Accompanying Persons on this day. Please refer to the "Accompanying Persons Programme" in this publication.

The Technical Tours Desk operating times

Sunday, 19 October 2003 – Tuesday, 21 October 2003 from 07:30 to 17:30

Transport:

Delegates participating in the Technical Tours will be collected from ICC and returned to the ICC.

The following tours will be offered:

- ▼ Tour 1: National Roads Network (full day)
- ▼ Tour 2: Richards Bay Port, Heavy Minerals Open Mine and Intra-city Toll Road Developments (full day)
- ▼ Tour 3: Community Access Road Programme (full day)
- ▼ Tour 4: Durban Port Upgrade (full day or morning tour)
- ▼ Tour 5: Urban Renewal Durban (full day or morning tour)

Clothing

It is recommended that you wear comfortable shoes and take a warm jersey/ pullover.



ACCOMPANYING PERSONS PROGRAMME

Enquiries regarding the Accompanying Persons' Programme can be made at the Accompanying Persons' Desk at the ICC.

The Accompanying Persons' Registration Desk operating times

Thursday, 16 October 2003 – Friday, 24 October 2003 from 07:30 to 17:30

ACCOMPANYING PERSONS PROGRAMME AT A GLANCE

DAY	TIME	DESCRIPTION
Saturday, 18 October	17:00	Early Bird Cocktails
Saturday, 18 October	09:00 – 17:00	Orientation tour of Durban - hop on /hop off bus
Sunday, 19 October	09:00 – 15:00	Orientation tour of Durban - hop on /hop off bus
	to be seated at 15:30	Opening Ceremony
	17:30 – 18:00	Exhibition Opening
	18:00	Welcoming Cocktails
Monday, 20 October	Full Day	Food & Feathers
Tuesday, 21 October	Full Day	Fish & Flowers Tours
Wednesday, 22 October	Full Day	Morning African Beadwork & Afternoon Shopping Morning Shopping & Afternoon Beadwork
	to be seated at 18:45	Congress Dinner
Thursday, 23 October	Full Day	Morning Tala Game Reserve and Afternoon Valley of Thousand Hills or Morning Valley of Thousand Hills and Afternoon Tala Game Reserve
Friday, 24 October	08:30 – 13:00	Township Tours
Saturday, 25 October	to be seated at 09:45	Closing Ceremony



EXHIBITION

The Exhibition will be held from 19 to 24 October 2003 at the Durban Exhibition Centre (DEC), situated adjacent to the main conference venue (the ICC, Durban).

DAY	TIME	EVENT
Thursday, 16 October	08:00 – 20:00*	Registration opens Build-up starts
Friday, 17 October	08:00 – 20:00*	Build-up continues
Saturday, 18 October	08:00 – 20:00*	Build-up continues
	09:00 – 17:00	Orientation tour of Durban - hop on/ hop off bus
	17:00	Early Bird Cocktails
Sunday, 19 October	08:00 – 12:00	Build-up continues
	09:00 – 15:00	Orientation tour of Durban - hop on/ hop off bus
	12:00	Build-up Closes
	15:30 – 17:30	Opening Ceremony
	17:30 – 18:00	Exhibition Opening
	18:00	Welcoming Cocktail
Monday, 20 October	08:00 – 17:00**	Exhibition
Tuesday, 21 October	08:00 – 17:00**	Exhibition
Wednesday, 22 October	08:00 – 17:00**	Exhibition Open Day
	to be seated at 18:45	Congress Dinner, by invitation
Thursday, 23 October	08:00 – 17:00**	Exhibition
Friday, 24 October	08:00 – 13:30**	Exhibition
	13:30 – 17:00*	Break-down starts
Saturday, 25 October	08:00 – 20:00*	Break-down continues
	09:45 – 12:00	Closing Ceremony
Sunday, 26 October	08:00 – 17:00*	Break-down concludes

* - during the build-up and break-down periods the venue will be open for 24 hours. However, the official exhibition organiser, Kagiso Exhibitions, will be available for assistance only as per the above scheduled times;

** - the DEC will be open for exhibitors from 07:00 daily. However, the venue will be open for delegates only from 08:00 onwards.



TRAVEL PROGRAMME

African Conferences Worldchoice has been appointed as the official travel agent and tour operator for the Congress. A complete range of travel services is available to delegates, including:

International and local air ticket reservations at preferential conference airfares for advanced bookings, as well as:

- ▼ Pre- and post-conference tours and travel
- ▼ Day tours during the conference
- ▼ Car rental including unlimited kilometres at competitive rates
- ▼ Tailor-made travel arrangements to delegates' specific requirements
- ▼ International and local air tickets

The Travel and Tour Desk operating times

Thursday, 16 October 2003 – Friday, 24 October 2003 from 07:30 to 17:30.

Complimentary Orientation Tour of Durban – Hop on / Hop off Bus

A complimentary Orientation Tour of Durban has been arranged for 18 & 19 October 2003.

- ▼ The complimentary service for registered delegates, accompanying persons and exhibitors of an orientation tour on a hop on/hop off bus will be in operation on 18 and 19 October 2003.
- ▼ This service has been arranged to encourage delegates to register early. The route includes a stop at the registration venue at the DEC.
- ▼ The buses will operate on a continuous route at scheduled times.
- ▼ The buses will stop at pre-arranged places of interest.
- ▼ Delegates will be able to hop off to visit a place of interest and hop on to the next bus to continue the tour.
- ▼ Delegates will receive an information leaflet with a route map, and scheduled times, as well as brochures on places of interest.

Various tours have been identified for participants. Other tours are available on request or can be tailored to suit your specific needs.

DURATION	DESCRIPTION
Half Day Morning	Durban City Tour
Half Day Morning	Durban Township Tour
Half Day Evening	Durban by Night
Half Day	Valley of a Thousand Hills
Full Day	Shakaland Zulu Experience
Full Day	Wildlife & Cultural Experience
Full Day	Hluhluwe Game Reserve
Full Day	Midlands Meander Tour
Full Day	Sani Pass & Lesotho Tours
2 Day	Blue Train Cape Town to Pretoria
3 Day	Phinda Private Reserve Safari
3 Day	Ubizane Wildlife Reserve Safari
3 Day	Dive Experience
3 Day	Discover Cape Town
3 Day	Shamwari Game Reserve Tour
3 Day	Victoria Falls
3 Day	Sun City Resort & Safari Tour
3 Day	Kruger Park Drive Safari
3 Day	Private Game Reserve Fly-in Safari
4 Day	Discover Cape Town
4 Day	Garden Route



HOTELS

The Organising Committee has negotiated excellent prices for the Congress delegates who book through Global Conferences Africa, the official Congress Organisers. All rates are bed and breakfast rates.

Please ensure that hotel bills are settled directly with hotels before departure.

The contact details of the official Congress hotels are as follows:

Name of Hotel	Telephone	Fax
Balmoral Hotel	031 368 5940	031 368 5955
Beach Hotel	031 337 5511	031 337 5409
Beverly Hills	031 561 2211	031 561 3711
City Lodge	031 332 1447	031 332 1483
Edward	031 337 3681	031 332 1692
Elangeni	031 362 1317	031 332 5527
HIGC Marine Parade	031 337 3341	031 337 5929
HIGC North Beach	031 332 7361	031 337 4058
HIGC South Beach	031 337 2231	031 337 4640
Hilton	031 336 8100	031 336 8200
Landmark Lodge Durban	031 337 3601/2601	031 337 2600
Protea Hotel Umhlanga	031 561 4413	031 561 4564
Quarters Hotel	031 303 5246	031 303 5269
Riverside	031 563 0600	031 563 0611
Road Lodge	031 304 8202	031 304 8265
The Royal	031 333 6000	031 304 5055
Tropicana	031 368 1511	031 332 6890

SOME HANDY HINTS

Security Tips

As in the case of any big city, please note the following do's and don'ts:

- ▼ Don't display your delegate's badge outside the Congress venue, as you will immediately identify yourself as a tourist.
- ▼ Always consult your host/guide/hotelkeeper before going to explore. Travel in company.
- ▼ Don't walk alone after dark in dubious areas.
- ▼ Don't wear jewellery or flaunt expensive cameras and high-tech equipment while sightseeing.
- ▼ Be on the alert for petty thieves, pickpockets and con-men in busy places and at automatic teller machines (ATMs).
- ▼ Drive with car windows closed and doors locked.
- ▼ Remember that the vast majority of South Africans are well disposed and friendly, and will be happy to help you.

SHOPPING

Shops are open from 09:00 and remain open mostly until 17:00. Shopping times depend on the shopping complex. Please confirm the shopping times with the hall porter at your hotel.

TIPPING

Service charges are seldom added to accounts and tipping of waiters and taxi drivers is customary (10% – 15% of the bill).

TIME ZONE

Standard Time in South Africa is two hours ahead of GMT. There is no daylight saving.

VAT

Value Added Tax (currently 14%) is levied on all goods and services and is usually included in the advertised price. VAT paid by tourists on certain categories of goods is refundable on departure.

ROADS

Road surfaces are good and the road network excellent. If you wish to drive, remember that traffic keeps to the left-hand side of the road.

INDEMNITY

The Directors, Management and Employees of The South African National Roads Agency Limited and or their Agents accept no liability or responsibility for the death of or injury to any person, or loss of, or damage to any property whether arising from negligence or any

other cause whatsoever, arising out of and associated with The XX11nd PIARC World Road Association Congress, including ancillary and other activities associated therewith, and hereby indemnify and hold The South African National Roads Agency Limited harmless accordingly.

SPONSORS

We would like to thank our sponsors and / or media partners for their generosity:



Murray & Roberts Ltd

ABOUT SOUTH AFRICAN AIRWAYS

SAA is Africa's award winning airline servicing more than 20 destinations across the continent. The airline makes it easier for passengers to connect to various destinations. Internationally, the airline has partnership with ten airlines, British Midlands, Cathay Pacific, Delta Airlines, El Al, Air France, Emirates, Lufthansa, Qantas Airlines, Thai Airways and Varig. The relationship with these airlines allows SAA's passengers to reach more than 600 destinations across the world;

Since January this Year, SAA has won five awards, Best African Airline, Best Domestic Airline, Best International Airline flying to South Africa, Best Cabin Crew in Africa, Best Airline Based in Africa.

It carries more than 6.5-million passengers a year and flies to more than 40 cities in 30 countries on six continents. SAA employs more than 10 000 people around the world, including 3000 employees in SAA Technical.

FUTURE PIARC CONGRESSES

PIARC XII International Winter Road Congress TURIN-SESTRIERE, 27-30 March 2006

The Italian National Committee of PIARC has pleasure in announcing that the XII International Winter Road Congress will be held in Turin and Sestriere from the 27th to the

30th of March 2006.

The Ministry of Infrastructure and Transport, ANAS (Ente Nazionale per le Strade), the Region of Piedmont, the Province of Turin, the City of Turin, the City of Sestriere and AISCAT (Italian Association of the Concessionary Expressway Corporations) are partners with PIARC in the organisation of the Congress. The conference and exhibition will take place at the Lingotto Centre of Congress at Turin, while demonstration of the winter maintenance equipment will take place at Sestriere.

For more information:

PIARC Italian National Committee –
Ministero delle Infrastrutture e die Trasporti
Via Nomentana, 2
00198 Roma
Tel: +39 0644 202 464
Fax: +39 0644 267 378
Email: aipcrni@tin.it
Website: www.aipcr.it

PARIS - 2007



MAP OF UMHLANGA



PROGRAMME AT A GLANCE

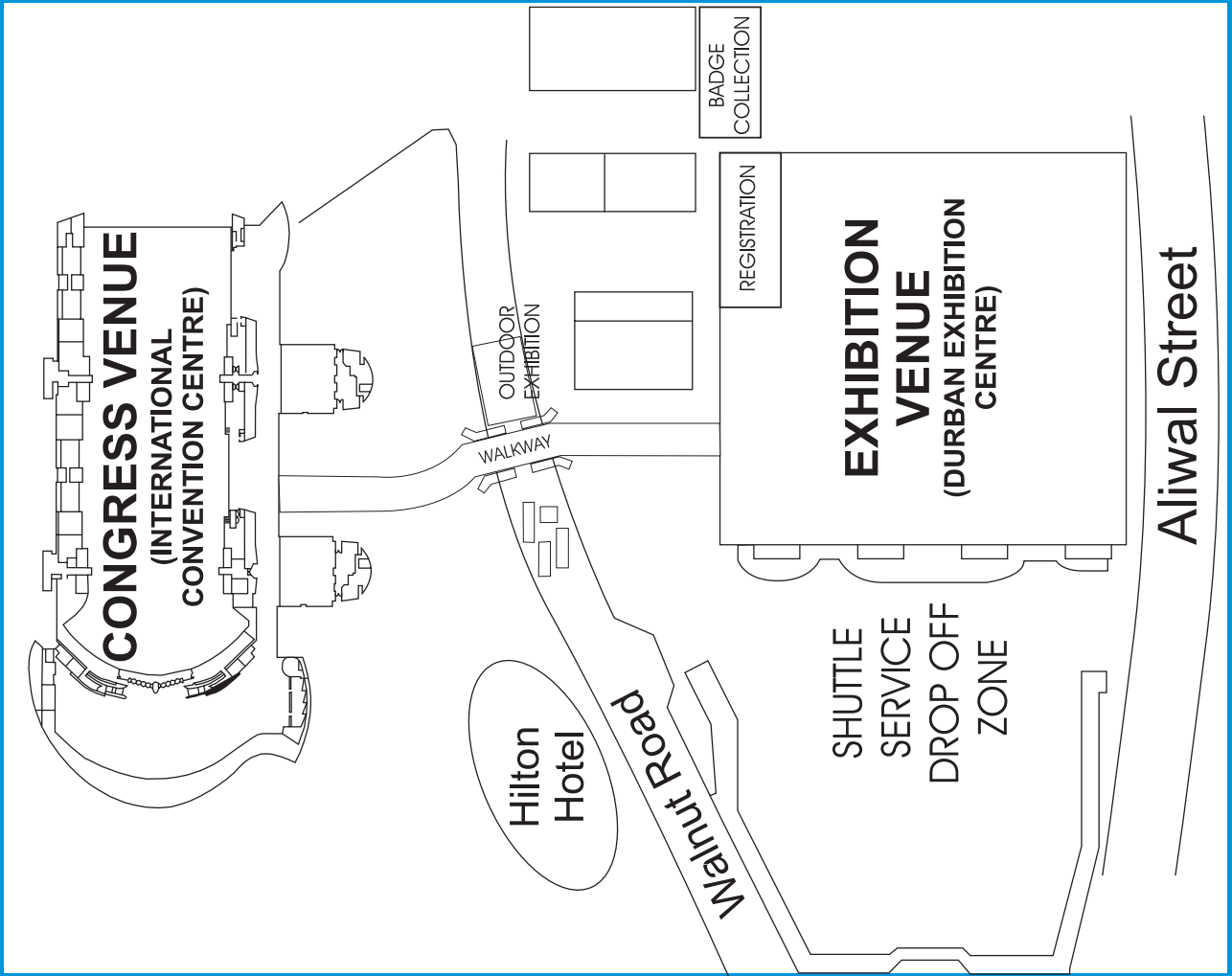
DAY	TIME	LION ROOM	LEOPARD ROOM	BUFFALO ROOM	RHINO ROOM	ELEPHANT ROOM	HIPPO ROOM	GIRAFFE ROOM	DURBAN ROOM	KUALA LUMPUR RM	MONTREAL ROOM	PARIS ROOM	SAPPORO ROOM	TURIN-SESTIERE	ACCOMPANYING PERSONS PROGRAMME	
Saturday 18 October	17:00	Reserved					Early Bird Cocktail									
Sunday 19 October	08:30 – 12:00	Reserved				New Comers' Session		Meeting for Technical Committee Chairs & Secretaries		Reserved		ST1 Preparatory Meeting	T Preparatory Meeting			
	12:00 – 13:30	LUNCH														
	13:30 – 16:00	Reserved							C1 Preparatory Meeting	Reserved	C13 Preparatory Meeting	ST2 Preparatory Meeting			ST5 Preparatory Meeting	
	16:00 – 17:30	Opening Ceremony "All Welcome"					Reserved	Reserved								
Monday 20 October	08:30 – 12:00	Ministers' Session (Plenary)					Reserved	Informative meeting for Accompanying Persons	C9 Preparatory Meeting		C12 Preparatory Meeting	C20 Preparatory Meeting				
	12:00 – 13:30	LUNCH														
	13:30 – 17:00	ST1 Road Technology	Reserved	WIN Group and World Interchange Network	Innovations for Road Safety	T Terminology	Reserved	NEPAD	C4 Preparatory Meeting	C19 Preparatory Meeting	C10 Preparatory Meeting	C14 Preparatory Meeting			C5 Preparatory Meeting	
Tuesday 21 October	08:30 – 12:00	ST2 Road Transport, Livability and Sustainable Development	Safety in Road Tunnels	C1 Surface Characteristics	Public Private Partnerships	C12 Earthworks, Drainage and Subgrade		Safety in Developing Countries	C6 Preparatory Meeting	C17 Preparatory Meeting	C18 Preparatory Meeting	C7/B Preparatory Meeting	C2 Preparatory Meeting			
	12:00 – 13:30	LUNCH														
Wednesday 22 October	08:30 – 16:00	TOUR 1: NATIONAL ROAD NETWORK (FULL DAY) Toll Road Operation Rehabilitation Law Enforcement Community Access Roads Programme			TOUR 2: RICHARDS BAY PORT, HEAVY MINERALS OPEN MINE AND INTRA-CITY TOLL ROAD DEVELOPMENT (FULL DAY) Richards Bay Port Heavy Minerals Open Mine Intra-city Toll Road Development			TOUR 3: COMMUNITY ACCESS ROAD PROGRAMME (FULL DAY) Community Access Road Programme Urban renewal infrastructure on outskirts			TOUR 4: DURBAN PORT UPGRADE (FULL DAY OR MORNING TOUR) Durban Port Upgrade Waterfront Tourist Facility Urban Renewal outskirts Rural Access Roads		TOUR 5: URBAN RENEWAL DURBAN (FULL DAY OR MORNING TOUR) Urban renewal InnerCity Durban Waterfront Industrial Park and Infrastructure Outskirts Urban Renewal Access Road			
	19:00	CONGRESS DINNER														
Thursday 23 October	08:30 – 12:00	Local Authority Session Economic Integration in the Urban Environment	C14 Sustainable Development and Road Transport	C5 Road Tunnel Operation	ST4 Management and Administration of the Road System	C13 Road Safety		2nd Technology Transfer Conference	International Organisations			C7/B For Committee members only (Preparatory)	C2 Preparatory Meeting		C16 Preparatory Meeting	
	12:00 – 13:30	LUNCH														
Friday 24 October	13:30 – 17:00	Local Authority Session The hidden face of Urban Roads	C15 Performance and Road Administration	C6 Road Management	ST5 Appropriate Levels of Road & Road Transport Development	C11 Road Bridges and other Structures	Airfield Pavements Seminar	2nd Technology Transfer Conference	Innovations in Infrastructure Design and Utilization	Fire Safety and Ventilation of Road Tunnels		Reserved	Reserved			
	08:30 – 12:00	C2 Community Consultation	C16 Network Operations	C3 Technology Exchange Development	Transportation's Role in Shaping Successful Communities	PIARC National Committees	Airfield Pavements Seminar	C9 Economic and Financial Evaluation	Road Tunnel Operation and Transport of Dangerous Goods	Large Research Facilities		Intermodal Platforms	African T2 Meeting (only by invitation)			
	12:00 – 13:30	LUNCH														
Saturday 25 October	10:00 – 12:00	Conclusions & Closing Ceremony "All Welcome"														
	13:30 – 17:00	C10 Urban Areas and Integrated Urban Transport	Automotive Industry Review and Update	C18 Risk Management for	Managing Roads for the Customer	C20 Appropriate Development	Rehabilitation and Recycling of Road Pavements in Developing Countries	C9 Economic and Financial Evaluation	Regional Context of Sustainability			Monitoring for Safe, Smooth, Sustainable Roads		Workshop on all Asset Management		

 Interpretation in French, Spanish and Portuguese

 Interpretation in Portuguese

 No Interpretation

SITE PLAN



Routes for Daily Shuttles

Route 1 The Royal Hotel and City Lodge

Route 2 HIGC North Beach and Holiday Inn Elangeni

Route 3 "HIGC Marine Parade, The Edward Hotel, The Balmoral and The Beach Hotel"

Route 4 "HIGC South Beach, The Tropicana Hotel and Protea Landmark Lodge"

Route 5 The Quarters and Road Lodge

Route 6 The Riverside Hotel

Route 7 The Protea Hotel Umhlanga and The Beverley Hills Hotel

Airport Transfers:

"From Durban International Airport to Hotels, transport will be available as and when needed but delegates will not wait more than 20 minutes. "

Time Tables for Daily Shuttles from Hotels - ICC/DEC

Route 1	Route 2	Route 3	Route 4	Route 5	Route 6	Route 7
Every 20 minutes from 07:20 - 17:00	Every 20 minutes from 07:20 - 17:00	Every 20 minutes from 07:20 - 17:00	Every 20 minutes from 07:20 - 17:00	Every 20 minutes from 07:20 - 17:00	Every 20 minutes from 07:20 - 17:00	Every 20 minutes from 07:20 - 17:00

City Orientation Tour will leave from the ICC/DEC every 20 min from 8:30

Accompany Persons Tour will leave from the ICC/DEC

Technical Tours will leave from the ICC/DEC

Time Tables for Daily Shuttles from ICC/DEC - Hotels - Including Evening Functions

Route 1	Route 2	Route 3	Route 4	Route 5	Route 6	Route 7
Every 20 minutes from 07:20 - 19:00	Every 20 minutes from 07:20 - 19:00	Every 20 minutes from 07:20 - 19:00	Every 20 minutes from 07:20 - 19:00	Every 20 minutes from 07:20 - 19:00	Every 20 minutes from 07:20 - 19:00	Every 20 minutes from 07:20 - 19:00

PLEASE NOTE THAT TRANSPORT WILL BE PROVIDED TO HOTELS AFTER ALL SOCIAL EVENTS

TELEPHONE NUMBERS OF IMPORTANCE

Emergencies

Police (for all emergencies)..10111

Consulates in Durban	
Australia	(031) 208 4163
Belgium	(031) 303 2840
Canada	(031) 309 8434
Chile.....	(031) 312 8608
China (Peoples Rep).....	(031) 303 2162 / 208 2985
Denmark.....	(031) 202 9396
France.....	(031) 303 3840
Germany.....	(031) 305 5677
Greece.....	(031) 301 4880/1
India	(031) 304 7020
Italy.....	(031) 368 4388/9
Madagascar.....	(031) 312 9704
Mozambique.....	(031) 304 0200
Netherlands.....	(031) 304 1770
Norway	(031) 207 6900
Pakistan	(031) 304 8836
Portugal.....	(031) 305 7511
Romania	(031) 562 1218
Spain.....	(031) 764 2574
Switzerland	(031) 568 2457
Sweden.....	(031) 207 6900
United Kingdom	(031) 305 3041 / 305 2929
United States of America	(031) 304 4737
Uruguay.....	(031) 262 7331

If your country's details don't appear under this list of consulates, it is recommended that you contact GCIS (Government Communications) on the number (031) 301 6787/8 who will be happy to provide you with your Embassy contact details.